

# PUBLIC NOTICE

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### **STE GENEVIEVE PWS Failed to Meet Chemical Treatment Monitoring and/or Reporting Requirements**

*Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.*

Our water system is subject to compliance monitoring requirements under the Ground Water Rule. Our system either failed to monitor and record the effectiveness and reliability of chemical disinfection treatment for each ground water source before or at the first customer every day of the month or failed to report the effectiveness and reliability of chemical disinfection treatment for each day during **November 2024** to the Missouri Department of Natural Resources (department) by the 10<sup>th</sup> day of the following month. Although this incident was not an emergency, as our customers you have a right to know what happened and what we are doing to correct the situation.

**What happened? What is being done?** (Describe corrective action.)

All water quality parameters met or exceeded regulatory levels. The report was submitted to the DNR on Dec. 11 instead of Dec. 10. Additional personnel will oversee report timeliness.

**What should I do?**

1. For this type of violation, actions such as boiling drinking water are not deemed necessary for the general population. However, if you have specific health concerns, consult with your doctor.
2. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

**What does this mean?**

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. While we have not detected any evidence of contamination in our source water, we have failed to meet Ground Water Rule monitoring requirements.

For more information, please contact water system staff indicated below:

Corey Litterst

at

573-883-5400

or

590 Market St.

(name of water system contact)

(phone number)

(mailing address)

*Additionally, you may contact the department's Southeast Regional Office at 573-840-9750 or Public Drinking Water Branch at 573-526-6925.*

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This public notice is for STE GENEVIEVE PWS.  
State Water System ID#: MO4010710.